



Support Worker - Norfolk

Part time – 16 hours per week

£11.00 per hour, £21,307 [FTE] per annum

Our Heart & Home service aims to provide short term accommodation in supported lodgings, for young homeless people aged 16-24. The young people are consulted about all aspects of their daily life, including personal care, household tasks, financial and social arrangements.

As a Support Worker you will be required to work with hosts and young people as part of a multi-disciplinary service.

This role will support you to:

- Support young people in their journey to independence, providing advocacy and support and the necessary skills for living independently
- Signpost and access services that help young people to manage areas of their lives which impact on the ability to live independently
- To provide support, mediation and restorative solutions to children/young people/families/Hosts maintaining stability and positive relationships

Requirements for this role

- **It is essential that you have a current Driving Licence and access to vehicle**
- Minimum of 2 years' experience working with the relevant client group/homelessness or children/young people in a supported accommodation setting
- Ability to work under pressure and remain calm in stressful situations
- Experience of lone working and ability to think and work independently
- Effective communication skills, both verbally and written
- A good understanding of appropriate Professional Boundaries
- Confidence to work independently and make key decisions

What we can offer you

- Enhanced Holiday
- Generous Pension
- 24/7 Access to Employee Assistance Programme
- Occupational Health Support
- Mental Health & Wellbeing Support
- Enhanced Company Sick Pay Scheme
- Flexible Working [where role allows]
- CPD Training